## COMMERCIAL BUSINESS CUSTOMER GUIDE

**WASTE PRO** Caring For Our Communities®

Follow these guidelines to ensure quality service weekly.

## **UPCOMING** SERVICE CHANGES

- New Waste Pro trucks to service your needs.
- Waste Pro will be visiting your site soon and relabeling your waste container.
- Route days and schedules may change.
- Go online and fill out the Commercial Services Sign-Up Form to ensure you receive the service that will fit your needs.

If an observed holiday occurs Monday through Friday, collection service will be delayed one day for the remainder of the week.

#### The following holidays will be observed:

- New Year's Day
- Independence Day
- **Labor Day**

- Thanksgiving Day
- **Christmas Day**

### SERVICE PAYMENT

Payment can be made by mail or online www.WasteProUsa.com/billpay/



Dear Waste Pro Commercial Business Customer.

We look forward to providing solid waste services to you and vour business as we transition to a new contract with Sarasota County. With the implementation of the new haulers contract. enhancements have been made to improve service delivery, all geared toward strengthening the partnership with our new commercial customers. Here, you will find guidelines for services like roll-off containers, front-load dumpsters, recycling, and other customer needs, as well as contact information. We are excited to become your new commercial hauler and want to hear from you with any questions you may have as we start our new partnership.

Sincerely, Waste Pro Team

For a roll-off container, please contact Waste Pro for availability and pricing at 941-355-9600.

**OUESTIONS ABOUT THE UPCOMING CHANGES?** CONTACT US AT WASTE PRO.

941-340-0700





# WASTE AND RECYCLING GUIDELINES

### CONTAINER PREPARATION

Dumpsters will be watertight and placed at a single point of collection that is easily accessible.

For consistent service, please ensure the following:

- 1. Keep lids/doors closed.
- 2. No obstructions blocking the container.
- 3. If gated, provide the code or key.



If the dumpster is overfull, an overload charge could be incurred. Report damaged containers to Waste Pro for a replacement if needed.

### WE ARE HERE TO ASSIST

Contact Waste Pro for all billing and service needs.



**941-340-0700** • WP129@WasteProUsa.com



www.WasteProUSA.com/Sarasota-County and click "Contact Us"

**Address:** 401-A Commercial Court, Venice, FL 34292 **Hours:** 8 a.m. – 5 p.m. Monday through Friday.

### RECYCLING

Contact us at 941-340-0700 to set up your commercial recycling services today.





Do not place boxes outside of the recycling dumpster.

Keep all items loose — do not bag recyclables as this is problematic for sorting staff and equipment.



### A Fresh Start That Works for Business

**BEGINNING MARCH 31, 2025** 





\*Please scan the QR code and visit our website to fill out the Commercial Collection Services Form to verify your account information.